

TERMS & CONDITIONS: 2018 TWINDOS PROMOTION

Terms and Conditions of 2018 Miele® TwinDos Washing Machine Promotion. (1) This promotional offer (the “Voucher”) from Miele, Inc., a Delaware corporation (“Miele”), provides a complimentary six (6) months’ worth of detergent cartridges (retail value \$94.95) consisting of three (3) UltraPhase 1 and two (2) UltraPhase 2 cartridges (collectively, the “Cartridges”), when the customer purchases one Miele® W1 TwinDos Washing Machine model WWH660 WCS or WWH860 WCS (each, an “Eligible Appliance”). (2) After purchase of the Eligible Appliance and its registration at www.mielestore.com, the Cartridges will be shipped to the customer by or on behalf of Miele. (3) The Voucher only applies to the Eligible Appliance and shall not apply to any taxes (including sales tax), shipping charges or any other out-of-pocket expenses. (4) Only end users (customers) may benefit from the Voucher. The Voucher shall not apply to wholesale buyers or any person or legal entity who offers for resale, or resells, the Eligible Appliance; when used, or attempted to be used, in connection with such transaction, the Voucher shall automatically be void. (5) The Voucher shall be valid for Eligible Appliances purchased only at participating Miele Experience Centers, at participating authorized Miele dealers or online through participating authorized Miele dealers’ websites. For a list of participating dealers and participating Miele Experience Centers, please see www.mieleusa.com/domestic/find-a-dealer-384.htm. (6) The Voucher shall not be applied at the time of purchase of the Eligible Appliance. (7) To receive the Cartridges and redeem the Voucher, the customer shall register his or her Eligible Appliance with Miele and submit an online Voucher claim and copies of all of the required supporting documents (i.e., a valid order invoice and valid proof of payment). The customer shall retain all original documents. (8) All Voucher claims shall be submitted online at <http://mielestore.com/promos/twindos> on or before date set forth on the Voucher; please allow 6-8 weeks for processing of the Voucher and shipment of the Cartridges to the customer. (9) To qualify for the Voucher, the Eligible Appliances must be purchased during the Voucher’s redemption’s period of March 1, 2018 through the December 31, 2021 (the “Redemption Period”). (10) Purchases made on or before March 1, 2018 shall not qualify for the Voucher. Purchases made on or before March 1, 2018, and subsequently cancelled and reissued during the Redemption Period shall not qualify for the Voucher. Purchases made during the Redemption Period and subsequently cancelled and reissued after the Redemption Period shall not qualify for the Voucher. (11) In the event any of the Eligible Appliances are returned to Miele or a Miele dealer after any of the Cartridges have been delivered, the Voucher and/or the Cartridges shall be forfeited and must be refunded to Miele in their entirety at the customer’s expense together with shipping charges and a charge of \$94.95 for the Cartridges. (12) The customer shall be eighteen (18) years or older. (13) The Voucher shall be voidable at any time at Miele’s discretion if the customer shall not produce a valid order invoice and valid proof of payment; or if the customer shall otherwise violate the applicable rules. (14) No substitutions by the customer shall be allowed; however, Miele may at any time substitute the Cartridges with any product of equal or greater value. (15) By registering the Eligible Appliance, the customer hereby agrees to permit Miele to contact him or her with marketing emails at a later time. Customers may opt-out of such emails pursuant to the terms of Miele’s Privacy Policy or by unsubscribing per email instructions. (16) The Voucher is only available to residents of the fifty (50) states of the United States of America and the District of Columbia. The Voucher is not valid for residents of Puerto Rico, the U.S. Virgin Islands and any other territories or possessions of the United States of America. (17) Any misrepresentation by the customer placing the order, whether innocent or fraudulent, shall disqualify him or her from the Voucher and further rebates offered by Miele; Miele reserves its right to refer such person for civil and/or criminal prosecution. (18) In no event shall Miele be liable for more than the value of the Voucher. (19) Miele may amend or discontinue the Voucher at any time with or without notice, including after an order is placed. (20) The above terms and conditions are severable and, if one or more provisions shall not be valid under applicable law, the remainder shall be enforceable to the maximum extent permitted by applicable law.