

2017 Miele® Induction Promotion – Terms & Conditions

Terms and Conditions of 2017 Miele® Induction Promotion. (1) Miele, Inc., a Delaware corporation (“Miele”), provides a complimentary Le Creuset® 5-piece set of induction-ready pots, pans, and lids (the “Cookware”), with an estimated retail value of \$425.00 (the “Complimentary Gift”), when a qualifying customer purchases any Miele® Induction Range or Miele® Induction Cooktop (the “Eligible Appliance”). (2) After purchase of the Eligible Appliance, the complimentary set of the Cookware will be drop-shipped to the customer by or on behalf of Le Creuset of America, Inc., a Delaware corporation (“Le Creuset”). (3) The Complimentary Gift only applies to the advertised price of the Eligible Appliance and shall not apply to any taxes (including sales tax), shipping charges or any other out-of-pocket expenses. (4) Only end users (qualifying customers) may benefit from the Complimentary Gift. The Complimentary Gift shall not apply to wholesale buyers or any person or legal entity who offers for resale, or resells, the Eligible Appliance; when used, or attempted to be used, in connection with such transaction, any claim to the Complimentary Gift shall automatically be void. (5) This promotion may not be combined with any other offers or promotions. (6) This promotion shall be valid only if the relevant order is placed in-store, by the phone at participating authorized Miele dealers or online through participating authorized Miele dealers’ websites. For a list of participating dealers, please see www.mieleusa.com/domestic/find-a-dealer-384.htm. (7) The Complimentary Gift shall not be provided at the time of purchase of the Eligible Appliance. To receive and qualify for the Complimentary Gift, the qualifying customer shall submit an online Complimentary Gift claim and copies of all of the required supporting documents (i.e., one or more valid order invoice(s), valid proof of payment and valid proof of delivery). (8) All claims for a Complimentary Gift shall be submitted online at www.mielerebates.com on or before December 31, 2017, with supporting documents submitted either online or delivered by U.S. mail accompanying a printout of the online Complimentary Gift claim submission with a post-mark dated on or before December 31, 2017 to Miele Rebates, PO Box 1919, Memphis, TN 38101; please allow 2-3 weeks for processing and issuance of the Complimentary Gift. If delivered by U.S. mail, only originals of the required supporting documents shall be acceptable. Please make sure to make and retain copies of the originals. (9) To qualify for the Complimentary Gift, the Eligible Appliances must be purchased in the manner set forth in (6) hereof during the promotional period of May 1, 2017 through and including May 31, 2017 (the “Promotional Period”), and delivered to the qualifying customer’s address on or before November 30, 2017. (10) Purchases made on or before April 30, 2017 shall not qualify for the Complimentary Gift. Purchases made on or before April 30, 2017, and subsequently cancelled and reissued during the Promotional Period shall not qualify for the Complimentary Gift. Purchases made during the Promotional Period and subsequently cancelled and reissued after the Promotional Period shall not qualify for the Complimentary Gift. (11) In the event that the Eligible Appliance is returned to Miele or a Miele dealer after a Complimentary Gift has been issued, the Complimentary Gift shall be forfeited and must be refunded to Miele in its entirety at the qualifying customer’s expense together with shipping charges and a charge of \$425.00 for the Cookware. (12) The qualifying customer shall be eighteen (18) years or older. (13) The Complimentary Gift shall be voidable at any time at Miele’s discretion if the qualifying customer fails to produce a valid order invoice, valid proof of payment, and valid proof of delivery; or if the qualifying customer shall otherwise violate the applicable rules. (14) No substitutions shall be allowed. (15) The Complimentary Gift is only available to residents of the fifty (50)

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states of the United States of America and the District of Columbia. The Complimentary Gift is not valid for residents of Puerto Rico, the U.S. Virgin Islands and any other territories or possessions of the United States of America. (16) Any misrepresentation by the person placing the order, whether innocent or fraudulent, shall disqualify him or her from the Complimentary Gift and further rebates or gifts offered by Miele; Miele reserves its right to refer such person for civil and/or criminal prosecution. (17) Le Creuset is not an affiliate of Miele and is solely and exclusively liable for any damage, loss or injury caused by any of the Pans. Any claims relating to the Cookware must be addressed to Le Creuset. (18) In no event shall Miele be liable for more than the value of the Complimentary Gift. (19) Miele may amend or discontinue the Complimentary Gift at any time with or without notice, including after an order is placed. (20) The above terms and conditions are severable and, if one or more provisions shall not be valid under applicable law, the remainder shall be enforceable to the maximum extent permitted by applicable law.